

JEAN-CLAUDE SAVARD
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PROFILE

Quality and Productivity specialist with more than 30 years of experience and achievements in challenging positions, such as Organizational Development, Total Quality Strategies, Productivity Improvement, Change Management, Total Productive Maintenance, Consensus-Building Process, Re-engineering, Visual Workshop, and Lean Manufacturing.

PROFESSIONAL BACKGROUND

1992 - Present President – J.C. Savard Consultants (North America)

2004 - Present President – Lean Production (Europa)

Leading a group of consultants committed to the process of helping manufacturing and service organizations to achieve world-class performance through advanced leadership and management strategies.

Our customers belong to various industries, over the world, such as pulp and paper, mining, aluminum smelters and rolling mills, cable manufacturing, assembly and repair shops, printing shops, food processing, as well as the service sector including banks and universities.

HONORS AND AWARDS

Feigenbaum Medal for contribution to further the quality movement within and outside Canada (1998).

Government Recognition Award for contribution to the promotion of quality in Quebec - Canada (1990).

Private sector's Award in recognition of contribution to the field of quality in Canada (1988).

TECHNICAL PAPERS & SPEECHES

Contributing on a regular basis to the Productivity Network, publish books and documents dealing with Quality, Productivity, Efficiency and World-Class Practices.

Delivered over 800 speeches in Canada, United States and overseas on the topics of quality, productivity and world-class practices. Have taken part in many missions on quality and competitiveness, in Japan, South America and Africa.

PROFESSIONAL AFFILIATIONS

Active member of numerous associations, including the *International Academy for Quality*.

Participated in the development of the Canada's Quality Charter, the "*qualimètre*" (equivalent of the Malcolm Baldrige measuring grid), and the "*Cercle des Chefs Maitres*" (Network of corporate leaders)

Member of the selection committee for the Walter Hurd Executive Medal and the Harrington-Ishikawa Medal.

EDUCATION

License in Administrative Sciences

Master Degree in Industrial Relations