

## PROFILE OF SHAN RUPRAI

**Shan Ruprai** is President of the Asia Pacific Quality Organisation. Chairman of the Australian Organisation for Quality NSW. He is the Chairman of Australian Institute of Business Improvement. President of the APQO/QUALCON 2006

Shan is Board member of the Accreditation review of JAS-ANZ. He has also served on the advisory boards of International Certification Bodies.

He was the Chairman of WSAA-QAN (37 major government owned water utilities of Australia) for 10 years. Shan had active input in revising ISO Standard 9001:2000 via QR/8 and QR/2. He had active input in designing and implementing the NSW (Australia) Government Quality Assurance Policy that was launched by the Deputy Premier in 1993.

Shan has in-depth experience both in public and private sectors specialising in Quality, Risk Management, OHS&R, EMS, Process Re-engineering, Corporatisation, Restructuring, Best Practice, Benchmarking, Contract Law, Balanced Scorecard, Business and Strategic Planning.

Shan has delivered many papers on a variety of management topics. Shan's achievements have been acknowledged in the print media with over 62 articles in the Press. Shan is a Juran Medalist.